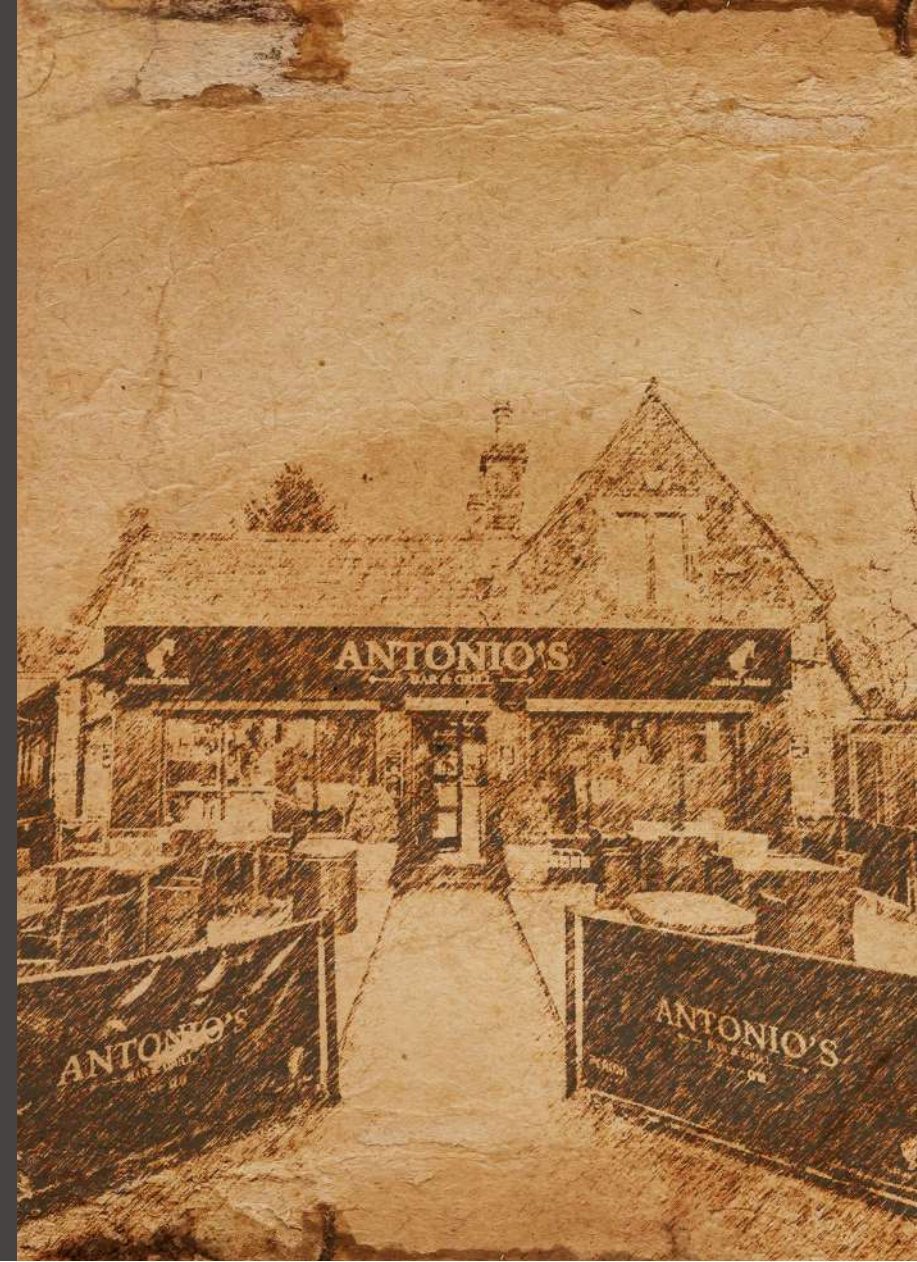


ACCESSIBILITY STATEMENT

Antonio's Bar & Grill strives to provide the highest standards of service to all guests, regardless of disabilities. We aim to exceed expectations and make each experience enjoyable. The historic nature of our building poses some challenges in complying with the Equality Act 2010.

T by Tony Cummins



Communication

Assistance & Enquiries

Prior to arrival, contact us to arrange a visit and assess if the premises are suitable for your needs. Our staff are available to provide assistance.

1

Informing Guests

We inform guests through our website and email, detailing any physical barriers they may encounter. For further enquiries, please contact us.

2

3

Location

We are situated in the village of Knowsley, approximately 7 miles from Liverpool City Centre and 3 miles from Prescot.

Upon Arrival

Parking

We have a private car park with disabled parking spaces. Additional parking is available in the pub car park adjacent to the restaurant.

Main Entrance

Both entrances at Antonio's are clearly signed and accessible via a flat paved surface. Staff will greet you upon entering and assist as needed.

The Snug Access

The Snug area is accessed via a few steps and features a large booth for up to ten guests.

The Study Access

Access Route

From the entrance, a few steps lead to The Snug area. Continuing through The Snug, there are stairs to The Study with an illuminated banister.

Layout

The Study contains a long wall-fitted booth, accommodating a maximum of six guests.

Flooring

The downstairs area, including the main dining room and the private rooms, has a non-slip wood effect Karndine floor.

Lighting & Menu



Cozy Lighting

We maintain a warm, cozy ambiance with low-level vintage Edison bulb lighting. Table lighting can be adjusted upon request.



Menu Accessibility

Menus are available in large print, and staff will gladly assist in navigating the menu and special dietary needs.



Background Music

Soft, low-level classical jazz music is played throughout the restaurant, creating a pleasant atmosphere. Noise levels can be adjusted.

Main Toilet Access

Access Route

The main toilet can be accessed via the bar area with one small step. Unfortunately, it is not wheelchair accessible.

Alternative Solutions

We can provide separate storage for specific food and medicine requirements on-site. Ask a staff member for assistance.

Autism Spectrum Friendly

The Study upstairs offers a calming area with an 80-inch screen, low lighting, and low noise for those with sensory conditions.

Guide Dogs & Service Dogs

Private Rooms

We welcome guide dogs and service dogs in our private rooms, as the main floor booths on the access walkway could block guests.

Outside Dining

In the summer months, guide and service dogs are allowed in our outside dining area without any restrictions.

Requirements

Please contact the restaurant to discuss your requirements and make necessary arrangements for your furry companions.

Wheelchair Access

Winter Restrictions

Due to limitations during the winter months, wheelchair access inside the restaurant is restricted. However, our outside dining area is fully accessible.

Accommodations

We are always willing to accommodate any special requests. Feel free to visit the restaurant and discuss your needs with us.

Outdoor Facilities

At the front of Antonio's, there is a sun terrace area with tables and chairs, fully accessible to wheelchairs.

Additional Information

Staff Assistance

If you require any assistance during your visit, please speak to a member of our staff. Our team receives regular emergency and disability awareness training.

No Smoking Policy

Antonio's is a non-smoking establishment, including the use of electronic cigarettes, both indoors and outdoors.

Further Enquiries

If you need additional information or have any questions, please contact us by phone or email.

Thank You for Your Cooperation

We appreciate your cooperation in informing us about your needs and preferences. Our team is committed to providing you with the best dining experience possible, and we will do our best to cater for any disability you may have.

We want you to feel comfortable and welcome throughout your visit. Please don't hesitate to let us know if you have any further requirements, and we will do our utmost to accommodate them.

